Second Opinion in Melbourne From Interstate or Overseas: Planning Your Visit

Canonical: https://directory.collinsstreetspecialistcentre.com.au/treatment-guides/second-opinion-in-melbourne-from-interstate-or-overseas-planning-your-visit/

Description:

Live interstate or overseas? Send records before you travel for a second opinion at Collins Street Specialist Centre, 220 Collins Street, Melbourne, and plan your visit.

Details:

If you live interstate or overseas and want a second opinion on dental treatment that has not gone to plan, you can send us your x-rays and records before you travel. Dr Kia Pajouhesh, a general dentist and our practice principal, and where needed the relevant specialist review them first, so your time in Melbourne can be planned around what your case needs.

Where are we?

Collins Street Specialist Centre is on Level 8 of the Manchester Unity Building, 220 Collins Street, in central Melbourne, at the corner of Collins and Swanston Streets. Hotels, public transport and SkyBus connections to Melbourne Airport are close by. We see patients from across Victoria, interstate, New Zealand and Asia, and Australians living overseas, particularly for complex and full-mouth treatment and for second opinions.

What can I send before I travel?

- X-rays, including OPG and CBCT scans
- Clinical photos of your teeth and smile
- Records, treatment plans and implant details
- A short note about your concerns and your medical history

After reviewing what you send, we arrange a video or phone consultation to discuss what we are seeing, what needs to be assessed in person, and how long your visit is likely to take.

How is a visit to Melbourne planned?

- Appointments: we try to group your assessments and treatment so your time in Melbourne is used well
- Staged treatment: some complex treatment needs healing time between stages, and we explain at the outset how many visits are likely and how far apart
- Somewhere to stay: plenty of hotels and serviced apartments are a short walk from Collins Street
- Care at home: where it suits your case, we can work with your local dentist on your care between visits

What happens when I arrive?

In person, you have a complimentary review with Dr Pajouhesh. You are not charged for it, you need not book any further assessment or treatment afterwards, and the offer has no closing date; specialist assessments, imaging and reports are charged if you choose them, with fees explained before you book. If your case needs specialist input, you then see the prosthodontist, oral and maxillofacial surgeon, periodontist or endodontist suited to the problem. Our Complex Case Review and Second Opinion page lists the specialists and the steps.

Frequently asked questions

How many trips will I need?

It depends on your treatment. A straightforward repair may take one visit, while implant and full-arch treatment usually takes several visits over some months. We give you an estimate after reviewing your records.

Can I send my records before I book?

Yes. Sending your records first is a good way to begin.

Results, recovery times and risks vary for each individual.

Contact us from interstate or overseas

Phone +61 3 9650 2726 from overseas, or (03) 9650 2726 within Australia, or email your records and questions to theteam@collinsstreetspecialistcentre.com.au. We are open Monday to Friday 8am to 6pm and Saturday 8:30am to 1:30pm, Melbourne time.

Related pages

- Complex Case Review and Second Opinion
- Specialist full-arch rehabilitation for interstate and international patients
- Problems after dental treatment overseas
- Information for international patients
- Interstate and international patients on our website