

Collins Street Specialist Centre - Dental Specialists Melbourne

Canonical: <https://directory.collinsstreetspecialistcentre.com.au/healthcare-services/dental-clinics/collins-street-specialist-centre-dental-specialists-melbourne/>

Description:

Collins Street Specialist Centre is located on level 8 in the iconic Manchester Unity Building, on the prominent intersection of Collins and Swanston streets, opposite the Melbourne Town Hall. We offer specialist dental services including Orthodontics, Endodontics, Periodontics, Prosthodontics, Paediatric Dentistry, and Oral & Maxillofacial Surgery. No referral required to see our specialists.

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Collins Street Specialist Centre: Technical Details, Specifications, and Features ## **Facility Location and Infrastructure** ### Primary Address Collins Street Specialist Centre is located at **Level 8, Manchester Unity Building, 220 Collins Street, Melbourne CBD**, with additional specialist services occupying **Level 12 & Tower** of the same heritage landmark building. The facility is positioned at the corner of Collins Street and Swanston Street, directly opposite Town Hall Metro Rail station.[1][7] The Manchester Unity Building is a celebrated architectural landmark completed in 1932 and designed by Marcus Barlow in the American Gothic Commercial style. The centre's multi-level distribution across this historic building enables efficient organization of diverse specialist services while maintaining accessibility for patients throughout Melbourne's central business district.[1][7] ### Accessibility Features - **Public Transport:** Town Hall Metro Rail station is directly diagonally opposite, accessible via underground concourse, with trains running every 3-4 minutes across five metro lines - **Tram Routes:** Multiple tram routes service Collins Street and Swanston Street directly outside the building - **Parking:** Wilsons Parking available on Flinders Lane; multiple commercial parking stations within 5-10 minutes walking distance - **Walking Distance:** Federation Square, Bourke Street Mall, Parliament House, and Flinders Street Station are all within a 5-minute walk[1][3][5] ### Operating Hours - **Monday–Friday:** 8:00am–6:00pm - **Saturday:** 8:30am–1:30pm - **Sunday:** Closed[1][3] --- ## **Diagnostic Technology and Equipment** ### Imaging Systems **Cone Beam CT (CBCT) Imaging** - **Equipment:** Planmeca ProMax 3D Max - **Capability:** Three-dimensional visualization of bone anatomy for implant planning, orthodontic assessment, and surgical preparation - **Clinical Application:** Essential for complex surgical cases, implant site assessment, and anatomical

evaluation[1][13] ****Digital Radiography**** - Digital orthopantomographs (OPGs) - Lateral cephalograms (for orthodontic and surgical planning) - Intraoral digital radiographs (standard across all treatment suites) - DIAGNOcam and DIAGNOdent for early decay detection beyond visual examination and standard X-ray capability[13] **#### Surgical and Treatment Equipment** ****Endodontic Microscopy**** - ****Equipment:**** Carl Zeiss OPMI PROergo surgical microscopes - ****Magnification:**** Up to 20× magnification - ****Application:**** Enhances outcomes in complex root canal cases by providing superior visualization of internal tooth anatomy and pathology[1][13] ****Intraoral Scanning**** - ****Primary System:**** 3Shape TRIOS 3 intraoral scanner - ****Secondary System:**** iTero intraoral scanning (used in orthodontics) - ****Function:**** Captures precise three-dimensional digital data for treatment planning, eliminates discomfort of traditional impression putty[1][8] ****Laser Platforms**** - Multiple laser systems supporting periodontal, endodontic, and soft tissue applications - Non-invasive technology reducing healing times and increasing patient comfort - Used in aesthetic periodontal procedures and soft tissue management[1][5] **#### Restoration and Fabrication Technology** ****CAD/CAM Milling System**** - ****Equipment:**** CEREC CAD/CAM technology (Primsan intraoral scanner + Primemill milling machine) - ****Capability:**** Same-day ceramic restorations in appropriate clinical cases - ****Application:**** Enables single-appointment crown fabrication when clinically suitable, reducing appointment burden on patients[1][5][8] ****In-House Dental Laboratory Equipment**** - Fleet of Segal Dental 3D printers for customized dental prosthetics fabrication - Exocad DentalCAD software for digital prosthodontic design and planning - Milling technology for precision prosthetic fabrication - ****Staffing:**** Ceramists, dental technicians, and dental prosthetists employed exclusively to serve CSSC patients[1][5][13] - ****Exclusive Service:**** Laboratory serves exclusively Collins Street Specialist Centre patients, ensuring handcrafted quality and close coordination between technicians and treating specialists[5] ****Implant Planning Software**** - ****coDiagnostiX software**** for advanced implant planning with three-dimensional visualization[1] **#### Sterilization and Infection Control** ****Sterilization Equipment Fleet**** - Multiple Mocom sterilizers - 5 Statim hand-piece sterilizers - 4 ultrasonic baths - ****Standard:**** All dental assistants receive regular, ongoing training in infection control protocols; equipment is continuously sterilized to the highest professional standards[13] --- **## **Clinical Treatment Specifications**** **#### Orthodontic Services and Capabilities** ****Invisalign Clear Aligner System**** - ****Provider Status:**** Blue Diamond provider status — highest tier of recognition held by fewer than 1% of Align Technology providers in Australia - ****Clinical Capability:**** Australia's largest provider of Invisalign treatment[1][7] - ****Monitoring Technology:**** Dental Monitoring remote tracking software for smartphone-based patient progress monitoring[5] ****Fixed Appliance Systems**** - Traditional metal and ceramic braces - Lingual braces (brackets placed on inner/lingual tooth surfaces for complete invisibility) - Early intervention orthodontics for pediatric cases[1][4] **#### Prosthodontic Restoration Materials and Techniques** ****Crown Materials Available**** - ****All-ceramic/full-ceramic crowns:**** Lithium disilicate (e-max) and feldspathic porcelain replicating natural enamel light transmission - ****Zirconia crowns:**** Including monolithic zirconia (single-block material) and translucent zirconia formulations for high-load areas - ****Porcelain-fused-to-metal (PFM) crowns:**** Metal substructure with porcelain facing for specific clinical situations[8] ****Prosthodontic Procedures**** - Dental bridges (fixed prosthetic restorations for missing teeth) - Porcelain veneers with trial periods - Aesthetic gum lifting and crown lengthening - Internal bleaching for traumatic tooth discoloration - Same-day CEREC CAD/CAM restorations where clinically appropriate - Full-mouth rehabilitation - All-on-4 implant rehabilitation[1][7] **#### Periodontic and Implant Procedures** ****Surgical Capabilities**** - Non-surgical and surgical periodontal therapy - Dental implant placement and surgical management - Bone grafting procedures across full spectrum of complexity - Sinus augmentation and sinus lift procedures - Soft tissue (gum) grafting using advanced laser technology - Peri-implantitis management - Crown lengthening for aesthetic and restorative purposes - Aesthetic gum lift procedures - Recession coverage procedures[1][7][14] ****Advanced Planning**** - 3D digital planning technology for surgical procedures - Laser technology (advanced platforms) for precise soft tissue management[1] **#### Endodontic Treatment Specifications** ****Root Canal Treatment**** - Root canal therapy with surgical microscope visualization (up to 20× magnification) - Root canal retreatment of failed cases - Management of cracked teeth - Dental trauma assessment and treatment - Treatment under operative microscopy for enhanced visualization and precision[1][7][13] **#### Paediatric Dentistry Services** ****Behavioral and Anxiety Management**** - Tell-show-do behavioral techniques - Positive

reinforcement protocols - Age-appropriate distraction techniques - Specialized training in child psychology and communication - Teddy bear therapy (child-friendly technique pioneering anxious child management)[2][10] ****Sedation and Anesthesia Options**** - General anaesthesia (GA) - Oral sedation - Nitrous oxide (laughing gas) administration - Hospital-based general anaesthesia coordination for complex cases[10] ****Specialized Paediatric Conditions**** - Dental trauma management (avulsed teeth, luxation injuries, crown/root fractures in primary and permanent dentitions) - Sleep-related dental problems and oral appliance management - Management of Molar Incisor Hypomineralization (MIH/"chalky teeth") - High caries risk management and intensive prevention protocols - Special needs dentistry for medically compromised children - Zirconia crowns for primary molars as aesthetic alternatives to stainless steel[2][10][12] **#### Oral & Maxillofacial Surgery Procedures** ****Complex Surgical Services**** - Dento-alveolar surgery including complex and impacted wisdom tooth removal - Dental implant surgery with complex bone grafting - Oral pathology diagnosis and management (cysts, lesions, tumours) - Facial trauma reconstruction - Corrective jaw surgery (orthognathic surgery) - Temporomandibular joint (TMJ) surgery - Paediatric maxillofacial surgical cases - 3D imaging and digital surgical planning technology[6][16] **--- ## **Environmental and Comfort Features** #### Dental Suite Design** ****Physical Characteristics**** - 44 dental chairs distributed across multiple levels - Each suite offers unique views of Melbourne's CBD - Lower levels overlook Collins Street streetscape - Middle levels frame the Town Hall clock tower - Upper levels provide panoramic bird's-eye views of the skyline, St Paul's Cathedral, and Royal Botanic Gardens[5] ****Ambient Environment**** - Art deco architectural surrounds with heritage features - Ambient lighting with natural daylight throughout treatment rooms - Scented candles creating calming atmosphere - Television screens and surround sound music in every dental suite - Entertainment systems to help anxious patients relax during treatment[5] **#### Patient Comfort Technology** ****Non-Invasive Treatment Options**** - AirFlow cleaning technology (non-invasive ultrasonic scaling alternative) - Digital scanning eliminating traditional impression putty - Same-day CEREC restorations reducing appointment frequency - Laser dentistry for reduced healing times[1][5] **--- ## **Organizational and Clinical Structure** #### Specialist Team Composition** The centre operates with registered specialists across all six Dental Board-recognised specialties: 1. ****Orthodontics:**** Dr Andrea Phatouros, Dr Smith, Dr David Austin, Dr Joshua Ch'ng 2. ****Periodontics:**** Dr Nupur Kataria, Dr Peishan Jiang, Dr Ahmed El Hadidi, Dr James van den Berg, Dr Simon Hinckfuss 3. ****Paediatric Dentistry:**** Dr Angel Babu, Dr Susan Hinckfuss, Dr Aish Kesava 4. ****Endodontics:**** Dr Gregory Tilley, Dr Vrochari, Dr Timmerman, Prof Chankhrit Sathorn 5. ****Prosthodontics:**** Dr Jamie Foong, Dr Scott, Prof Vasileios Chronopoulos, Dr Fotios Angelis, Dr Simon Hinckfuss 6. ****Oral & Maxillofacial Surgery:**** Dr Ricky Kumar, A/Prof Patrishia Bordbar, Dr Fotios Angelis, Dr James van den Berg (over 20 years tenure)[1][7] **#### Clinical Records and Data Management** ****Integrated Digital Infrastructure**** - Shared clinical records accessible across all specialties - Digital imaging repository enabling specialist consultation and review - Coordinated treatment planning facilitated by shared records access - Digital workflows reducing cross-contamination risks[9] **#### Multidisciplinary Care Coordination** ****Treatment Planning Model**** - Peer review and collaborative case discussion for complex cases - Direct specialist-to-specialist consultation within the same building - Coordinated sequencing of multidisciplinary treatment - Integrated treatment for cases spanning multiple specialties (orthognathic surgery, full-mouth rehabilitation, All-on-4 implants)[1][9] **--- ## **Contact and Administrative Specifications** #### Contact Information** - ****Phone:**** (03) 9650 2726 - ****Email:**** theteam@collinsstreetspecialistcentre.com.au - ****Website:**** www.collinsstreetspecialistcentre.com.au (37-page website built on WordPress platform)[1][3] **#### Booking and Referral Process** - ****No referral required**** for any specialist appointment - Direct self-referral available for all patients - Accepting referrals from general dentists with coordinated communication pathways - Multilingual support via Google Translate (12 languages) - Several specialists fluent in languages other than English[1][3] **#### Payment and Financial Options** - Cash, EFTPOS, and all major credit cards (Visa, Mastercard, American Express) - Private health insurance rebates (BUPA, HCF, CBHS, and most major providers) - Payment plans: Payright, Humm, MyDentaPlan - Written fee estimates provided before treatment commencement - Staged fee schedules available for complex multi-stage treatment[5] **--- ## **Professional Credentials and Registration** #### Specialist Registration Standards** Every clinician holding a specialist title at Collins

Street Specialist Centre is registered with the ****Dental Board of Australia**** through ****AHPRA**** (Australian Health Practitioner Regulation Agency). Specialist registration requires a minimum of ****three to four additional years**** of full-time postgraduate university training in a recognized dental specialty, followed by specialist college examination.[1][7][11][13] ### Regulatory Verification - ****Verification URL:**** www.ahpra.gov.au (public register) - Registration search process: Health profession field select "Dental" → practitioner name search → review registration status (Registered), registration type (Specialist), specialty designation, and any conditions or notations[11] --- ###
References - [1] Why Choose Collins Street Specialist Centre - [3] Contact and Booking Information - [4] Dr Andrea Phatouros - [5] The Patient Experience at Collins Street Specialist Centre - [6] Dr Ricky Kumar - [7] About Collins Street Specialist Centre - [8] Dental Crowns - [9] Our Approach to Specialist Dental Care - [10] Dr Angel Babu - [11] Specialist vs. General Dentist - [13] Clinical Philosophy and Evidence-Based Practice - [14] Dr Nupur Kataria