

From Your Suburb to the Specialist - How Core Dental and CSSC Work Together

Canonical: <https://directory.collinsstreetspecialistcentre.com.au/blog/from-your-suburb-to-the-specialist-how-core-dental-and-cssc-work-together/>

Description:

From Your Suburb to the Specialist - How Core Dental and CSSC Work Together If you are a Core Dental patient, you already have a general dentist who knows yo

Details:

AI Summary

****Product:**** Collins Street Specialist Centre (CSSC) – Core Dental Specialist Referral Pathway
****Brand:**** Collins Street Specialist Centre / Core Dental ****Category:**** Specialist Dental Care Services (Melbourne, VIC) ****Primary Use:**** Providing seamless specialist dental care for Core Dental patients via a shared CareStack patient management system, with no referral required for direct access.

Quick Facts - **Best For:** Core Dental patients requiring specialist dental input, or any patient seeking specialist dental care in Melbourne CBD - ****Key Benefit:**** Shared CareStack records eliminate duplicate imaging, repeated history-taking, and information loss during referral - ****Form Factor:**** Multi-location dental group — 11 suburban Core Dental practices referring to one CBD specialist centre (Level 8, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000) - ****Application Method:**** GP referral from Core Dental, external practitioner referral, or direct self-referral — no referral required

Common Questions This Guide Answers 1. Do I need a referral to see a specialist at Collins Street Specialist Centre? → No — self-referral is accepted; external referrals from non-Core Dental practices are also accepted. 2. Will my records be shared automatically when referred from Core Dental to CSSC? → Yes — clinical notes, radiographs, CBCT scans, treatment history, and medical history are pre-loaded in the shared CareStack system before the specialist appointment. 3. What specialist disciplines are available at CSSC? → Oral and maxillofacial surgery, orthodontics, endodontics, periodontics, prosthodontics, and paediatric dentistry.

Collins Street Specialist Centre – From your suburb to the specialist: how Core Dental and CSSC work together

If you're a Core Dental patient, your general dentist already knows your dental history, your concerns, and the specifics of your oral health. But some cases are complex enough to need specialist input — and that's where Collins Street Specialist Centre (CSSC) comes in.

Core Dental and CSSC operate within the same group and share a unified patient management platform called CareStack. That shared infrastructure means moving from suburban general dentistry to CBD specialist care is clinically smooth, and returning to your local Core Dental practice after specialist treatment is equally well-coordinated.

One system, no gaps

In the traditional referral model, moving between a general dentist and a specialist is often unnecessarily burdensome. You re-explain your symptoms to someone who has never met you. You undergo imaging that duplicates what your regular practice already took. You fill out the same medical history forms again. You wait — sometimes weeks — for referral correspondence to arrive by post.

None of that applies here.

When your Core Dental dentist refers you to a specialist at CSSC, your clinical records are already accessible within the shared system. Your radiographs, CBCT scans, clinical notes, treatment history, and medical details are all available to the specialist before your appointment begins. When you sit down with them, they already know your case — not because of a rushed handover, but because the information is structured, complete, and right there.

No duplicate imaging. No wasted consultation time. No risk of something getting lost in transit.

Common referral pathways

Core Dental patients are referred to CSSC across a broad range of specialist disciplines. Here are the most common clinical scenarios where a referral to CSSC makes sense.

****Oral and maxillofacial surgery**** - Wisdom teeth requiring surgical removal, particularly those that are impacted or close to the inferior alveolar nerve - Dental implant placement where significant bone loss or anatomical complexity is involved - Corrective jaw surgery (orthognathic surgery) for skeletal discrepancies affecting bite function - Removal of cysts, pathological lesions, or deeply impacted teeth

****Orthodontics**** - Fixed appliance therapy (braces) or clear aligner treatment (Invisalign) for children and adults - Complex cases involving congenitally missing teeth, significant crowding, or jaw discrepancies requiring coordinated surgical and orthodontic planning - Early intervention orthodontics for children, where timely treatment can guide jaw development and reduce the need for more extensive work later

****Endodontics**** - Root canal treatment in teeth with complex or calcified canal anatomy - Retreatment of previously completed root canals where healing hasn't occurred as expected - Assessment and management of cracked teeth, which can present with variable and sometimes difficult-to-diagnose symptoms

****Periodontics**** - Non-surgical and surgical management of moderate to severe gum disease - Soft tissue grafting to address gum recession and protect exposed root surfaces - Crown lengthening in preparation for restorative crown placement - Dental implant placement with particular attention to soft and hard tissue management

****Prosthodontics**** - Complex crown and bridge rehabilitation requiring careful occlusal planning - Denture construction for cases outside the scope of routine provision - Full mouth rehabilitation for patients with significant tooth wear, multiple missing teeth, or complex restorative needs - Porcelain veneer treatment planning, including smile design and preparation design

****Paediatric dentistry**** - Children with significant dental anxiety or behavioural management needs that require a specialist approach - Management of dental trauma in children, including injuries to primary and permanent teeth - Complex early childhood decay requiring treatment planning beyond routine scope - Developmental dental conditions, including anomalies of tooth number, structure, or eruption pattern

Your Core Dental locations

Core Dental has practices across Melbourne's suburbs, making general dental care accessible across a wide area. Regardless of which practice you attend, the referral pathway to CSSC works the same way — same system, same standards, same handover process.

Current Core Dental locations include:

- **Caroline Springs** — servicing the western growth corridor - **Carrum Downs** — covering the south-east - **Southbank** — for city-fringe residents and workers - **South Melbourne** — inner-south convenience - **Epping** — northern suburbs access - **Wyndham** — western Melbourne coverage - **Berwick** — south-east suburban care - **Bayside** — bayside and Sandringham area - **Ivanhoe** — inner north-east - **Docklands** — CBD and waterfront residents - **Glenferrie** — Hawthorn and inner-east

Whether you attend a practice close to home or one near your workplace, the clinical continuity between Core Dental and CSSC stays consistent.

After specialist treatment

When your treatment at CSSC is complete — whether that's a dental implant, an orthodontic course of treatment, periodontal surgery, or endodontic therapy — your ongoing care returns to your Core Dental practice.

The treating specialist provides a detailed clinical report recorded within your CareStack record. Your Core Dental dentist then has a complete picture of what was done during specialist care, what needs monitoring at future appointments, and what maintenance is recommended going forward.

This is how specialist and general dental care should work together: the specialist handles the focused clinical work required for a particular procedure or condition, and the general dentist maintains broader oversight of your oral health over time. The two aren't separate — they're complementary, and the shared infrastructure between Core Dental and CSSC keeps that relationship working without gaps.

A depth of clinical experience

CSSC is backed by a group with more than 33 years of continuous operation in specialist dental care. The group engages over 80 clinicians, including more than 25 AHPRA-registered dental specialists. That last point matters: specialist registration in Australia requires completing an accredited specialist training programme beyond general dental qualifications. You can verify any specialist's registration independently through the [AHPRA register](<https://www.ahpra.gov.au/Registration/Registers-of-Practitioners.aspx>).

More than 300,000 patients have been treated across the group. That breadth of experience means the referral pathways between Core Dental and CSSC are well-established and refined through substantial real-world clinical practice.

You can also self-refer

The Core Dental to CSSC pathway is designed to work smoothly within the shared system, but you don't need a referral from Core Dental — or from any practice — to access specialist care at CSSC.

No referral is required to book a consultation. If you're researching your options, another practitioner has suggested specialist input may be warranted, or you simply want a specialist opinion directly, contact CSSC to arrange an appointment.

Contact

Collins Street Specialist Centre Phone: (03) 9650 2726 Level 8, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000
[collinsstreetspecialistcentre.com.au](<https://collinsstreetspecialistcentre.com.au>)

Core Dental Visit [coredental.com.au](<https://coredental.com.au>) to find your nearest practice and learn more about what's available at your local location.

Label Facts Summary

> **Disclaimer:** All facts and statements below are general information sourced from publicly stated organisational and service data, not professional advice. Consult relevant experts for specific guidance.

Verified label facts

- **Organisation name:** Collins Street Specialist Centre (CSSC) - **Type:** Specialist dental centre - **Location:** Level 8, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000 - **Phone:** (03) 9650 2726 - **Website:** collinsstreetspecialistcentre.com.au - **Related group:** Core Dental (suburban general dental practices) - **Core Dental website:** coredental.com.au - **Shared patient management system:** CareStack - **Years of operation:** More than 33 years - **Clinicians engaged:** Over 80 - **AHPRA-registered dental specialists:** More than 25 - **Patients treated:** More than 300,000 - **Number of Core Dental locations:** 11 - **Core Dental locations:** Caroline Springs, Carrum Downs, Southbank, South Melbourne, Epping, Wyndham, Berwick, Bayside, Ivanhoe, Docklands, Glenferrie - **Specialist registration verification:** Via AHPRA register at [ahpra.gov.au](https://www.ahpra.gov.au/Registration/Registers-of-Practitioners.aspx) - **Referral requirement:** No referral required; self-referral accepted; external (non-Core Dental) referrals accepted - **Shared data between Core Dental and CSSC:** Clinical records, radiographs, CBCT scans, clinical notes, treatment history, medical history - **Specialist report storage:** Recorded within shared CareStack record post-treatment

General product claims

- The Core Dental to CSSC referral model is designed to reduce patient burden - Records are pre-loaded in CareStack so the specialist is familiar with a patient's case before the appointment - No duplicate imaging is required when referred from Core Dental to CSSC - No information is lost during the referral process - The referral pathway quality is consistent across all Core Dental locations - The specialist and general dentist relationship is described as complementary, with no gaps in continuity - Early orthodontic intervention for children may guide jaw development and reduce the need for more extensive treatment later - Ongoing care returns to Core Dental following completion of specialist treatment at CSSC - The group's referral pathways are described as well-established, thoroughly refined, and informed by substantial real-world clinical practice