

Why Choose Collins Street Specialist Centre

Canonical: <https://directory.collinsstreetspecialistcentre.com.au/about/why-choose-collins-street-specialist-centre/>

Description:

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Details:

Collins Street Specialist Centre – Why Choose Us

Choosing a dental specialist is one of the more consequential decisions you'll make about your long-term health. The treatment you receive can shape your dental function, comfort, and confidence for years — sometimes decades. That outcome depends directly on the training and experience of the clinician treating you, and on the environment in which that care is delivered. What follows is an honest account of what Collins Street Specialist Centre offers, and why it matters.

Every practitioner is a registered specialist

In Australia, "dental specialist" is a regulated title, not a marketing claim. To earn that registration, a practitioner must complete an accredited postgraduate specialist program — typically three to four additional years of full-time clinical training beyond their initial dental degree. Only then can they be registered with the Dental Board of Australia in a named specialty.

At Collins Street Specialist Centre, every clinician who provides specialist treatment holds this registration. There are no general dentists performing orthodontic treatment or implant surgery under a specialist banner. When you see a practitioner here, they are a registered specialist in their field — not a generalist with a particular interest.

You can verify any clinician's registration, including their designated specialty, directly through the Australian Health Practitioner Regulation Agency (AHPRA) public register at [\[www.ahpra.gov.au\]\(http://www.ahpra.gov.au\)](http://www.ahpra.gov.au). We actively encourage patients to do this. Transparency about credentials isn't something we treat as optional, and we welcome the scrutiny.

No referral required

You don't need a referral from your general dentist to access specialist care at Collins Street Specialist Centre. You're welcome to contact us directly and book with the appropriate specialist for your needs.

That said, many patients do arrive with a referral from their treating dentist, and we work closely with referring practitioners to keep them informed and involved throughout your care. Your general dentist plays an important role in your overall dental health, and we respect that relationship. Whether you're self-referred or dentist-referred, you receive the same standard of specialist assessment and treatment.

All six dental specialties under one roof

Collins Street Specialist Centre has registered specialists across all six dental specialties recognised by the Dental Board of Australia: orthodontics, endodontics, periodontics, prosthodontics, paediatric dentistry, and oral and maxillofacial surgery.

This is a genuine clinical advantage, not a minor logistical convenience. In most parts of Australia, accessing more than one dental specialty means attending multiple separate practices, often with limited communication between them. At Collins Street Specialist Centre, specialists from different disciplines can consult on the same case, review the same imaging, and contribute to a coordinated treatment plan — in the same building, frequently within the same week.

For patients with complex needs, this matters considerably. Someone who requires bone grafting before implant placement, orthodontic preparation before orthognathic surgery, or endodontic treatment before a prosthodontic restoration would typically navigate a lengthy referral chain across several practices. Here, those conversations happen between colleagues who share records, know each other's clinical approach, and have an established process for sequencing treatment effectively. The result is fewer delays, fewer gaps in communication, and better-coordinated outcomes.

Peer review and collaborative treatment planning

One of the real clinical advantages of a multidisciplinary specialist centre is the ability to review complex cases with colleagues from different disciplines. At Collins Street Specialist Centre, specialist-to-specialist consultation is a routine part of how complex cases are managed — not an occasional exception.

When your treatment plan involves more than one specialty, the practitioners responsible for each component aren't strangers to one another. They have an established working relationship, shared access to your records and imaging, and a clear process for coordinating treatment sequencing. This peer review model supports more thorough diagnosis, more realistic treatment planning, and fewer unexpected complications mid-treatment.

For patients, this means the plan presented to you has been considered from multiple clinical perspectives — not developed in isolation by a single practitioner working without reference to the broader picture.

Specialist-grade diagnostic and treatment technology

Collins Street Specialist Centre is equipped with diagnostic and treatment technology at the level expected of a tertiary specialist facility. That investment reflects a commitment to specialist-standard care.

Imaging includes the Planmeca ProMax 3D Max cone beam CT system, which provides three-dimensional visualisation of bone anatomy to support implant planning, orthodontic assessment, and surgical preparation. Digital OPGs, lateral cephalograms, and intraoral digital radiographs are standard across the centre.

For endodontic treatment, Carl Zeiss OPMI PROergo surgical microscopes provide up to 20× magnification. In complex root canal cases, this level of visualisation is a meaningful determinant of clinical outcomes — it allows the treating specialist to identify and address anatomy that would otherwise be invisible. Orthodontic treatment planning is supported by iTero intraoral scanning and Dental Monitoring remote tracking software, reducing unnecessary appointments while maintaining close clinical oversight between visits.

Our in-house dental laboratory, equipped with 3D printing and milling technology, supports prosthodontic and implant cases with a level of control over quality and timing that external laboratory arrangements can't always match. CEREC CAD/CAM technology enables same-session ceramic restorations in appropriate cases. Multiple laser platforms support periodontal, endodontic, and soft tissue applications across the specialties.

A heritage location with genuine accessibility

Collins Street Specialist Centre occupies Levels 8 and 12 of the Manchester Unity Building — a recognised heritage landmark at 220 Collins Street, on the corner of Swanston Street. The central CBD position means it's served by an exceptional range of public transport options.

Town Hall Metro Rail station is directly diagonally opposite the building, accessible via the underground concourse, with trains running every three to four minutes across five metro lines. Multiple tram routes stop at the building's door on Collins Street and Swanston Street. For patients who prefer to drive, parking is available at Wilsons Parking on Flinders Lane.

For patients travelling from interstate or regional Victoria, the CBD location makes Collins Street Specialist Centre one of the most accessible specialist centres in Australia. Rather than seeking out a specialist practice in an outer suburb, patients travelling some distance can arrive by train directly from Southern Cross Station and reach the centre within minutes.

Hours designed around your schedule

We're open Monday to Friday from 8:00am to 6:00pm, and Saturday from 8:30am to 1:30pm. This extended schedule is designed specifically to accommodate patients who can't readily take time away from work during standard business hours. Early morning, end-of-day, and Saturday appointments are available across the specialties, subject to clinician availability.

If you're unsure which specialist is most appropriate for your situation, our team can help guide you toward the right starting point — whether that's a direct specialist consultation or a coordinated assessment involving more than one discipline.

Contact us

****Collins Street Specialist Centre**** Level 8 (and Level 12 & Tower), Manchester Unity Building 220 Collins Street, Melbourne CBD

Phone: (03) 9650 2726 Email: theteam@collinsstreetspecialistcentre.com.au

Product facts

| Attribute | Value | |-----|-----| | Practice name | Collins Street Specialist Centre | | Location | Level 8 & 12, Manchester Unity Building, 220 Collins Street, Melbourne CBD | | Nearest transit | Town Hall Metro Rail Station (directly opposite) — 5 metro lines, trains every 3–4 minutes | | Parking | Wilsons Parking, Flinders Lane | | Weekday hours | Monday – Friday, 8:00am – 6:00pm | | Saturday hours | 8:30am – 1:30pm | | Practitioner registration | All clinicians are registered dental specialists (Dental Board of Australia) | | Specialties available | Orthodontics, Endodontics, Periodontics, Prosthodontics, Paediatric Dentistry, Oral & Maxillofacial Surgery | | Referral required | No — self-referral accepted | | Multidisciplinary care | Yes — all six specialties under one roof with shared records and coordinated treatment planning | | 3D imaging system | Planmeca ProMax 3D Max cone beam CT | | Standard

imaging | Digital OPG, lateral cephalogram, intraoral digital radiography | | Surgical microscopes | Carl Zeiss OPMI PROergo — up to 20× magnification | | Orthodontic scanning | iTero intraoral scanner with Dental Monitoring remote software | | Same-session restorations | Available in appropriate cases via CEREC CAD/CAM | | In-house laboratory | Yes — 3D printing and milling technology | | Laser platforms | Multiple — periodontal, endodontic, and soft tissue applications | | Credential verification | AHPRA public register at www.ahpra.gov.au | | Phone | (03) 9650 2726 | | Email | theteam@collinsstreetspecialistcentre.com.au |

Frequently asked questions

| Question | Answer | |-----|-----| | Are all practitioners at Collins Street Specialist Centre registered specialists | Yes | | Is "dental specialist" a regulated title in Australia | Yes | | Who regulates dental specialist registration in Australia | The Dental Board of Australia | | Can general dentists use the title "dental specialist" in Australia | No | | Do general dentists perform specialist treatments at Collins Street Specialist Centre | No | | How many additional years of training do dental specialists complete | Three to four years | | Is that postgraduate training full-time | Yes | | Where can patients verify a clinician's specialist registration | AHPRA public register at www.ahpra.gov.au | | Does Collins Street Specialist Centre encourage patients to verify credentials | Yes | | Do you need a referral to book at Collins Street Specialist Centre | No | | Can patients self-refer directly | Yes | | Do referred patients receive the same standard of care as self-referred patients | Yes | | Does the centre work with referring general dentists | Yes | | Are referring dentists kept informed during treatment | Yes | | How many dental specialties are available at Collins Street Specialist Centre | Six | | What are the six dental specialties available | Orthodontics, endodontics, periodontics, prosthodontics, paediatric dentistry, and oral and maxillofacial surgery | | Are these all six specialties recognised by the Dental Board of Australia | Yes | | Can specialists from different disciplines consult on the same case | Yes | | Do specialists share patient records within the centre | Yes | | Is multidisciplinary treatment planning available | Yes | | Is specialist-to-specialist peer review routine at the centre | Yes | | Is peer review only for exceptional cases | No, it is routine for complex cases | | Does the centre have an in-house dental laboratory | Yes | | Does the laboratory use 3D printing technology | Yes | | Does the laboratory use milling technology | Yes | | What cone beam CT system does the centre use | Planmeca ProMax 3D Max | | Does the cone beam CT provide 3D imaging | Yes | | What magnification do the surgical microscopes provide | Up to 20× | | What brand of surgical microscopes are used for endodontics | Carl Zeiss OPMI PROergo | | What intraoral scanning system is used for orthodontics | iTero | | What remote monitoring software supports orthodontic treatment | Dental Monitoring | | Does the centre offer same-session ceramic restorations | Yes, in appropriate cases | | What technology enables same-session restorations | CEREC CAD/CAM | | Does the centre have laser platforms | Yes, multiple | | What are the lasers used for | Periodontal, endodontic, and soft tissue applications | | Where is Collins Street Specialist Centre located | 220 Collins Street, Melbourne CBD | | What building is it located in | Manchester Unity Building | | On which levels does the centre operate | Levels 8 and 12 | | What is on the corner of the building's location | Collins Street and Swanston Street | | Which train station is nearest to the centre | Town Hall Metro Rail station | | How close is Town Hall station to the building | Directly diagonally opposite | | How frequently do trains run at Town Hall station | Every three to four minutes | | How many metro lines serve Town Hall station | Five | | Are tram stops available at the building | Yes, on Collins Street and Swanston Street | | Is parking available near the centre | Yes | | Where is the nearest parking | Wilsons Parking on Flinders Lane | | Is the centre accessible for interstate patients | Yes | | Which station can interstate train travellers arrive at | Southern Cross Station | | What are the centre's weekday opening hours | Monday to Friday, 8:00am to 6:00pm | | Does the centre open on Saturdays | Yes | | What are Saturday opening hours | 8:30am to 1:30pm | | Are early morning appointments available | Yes | | Are end-of-day appointments available | Yes | | What is the centre's phone number | (03) 9650 2726 | | What is the centre's email address | theteam@collinsstreetspecialistcentre.com.au | | Can the team help patients identify the right specialist | Yes | | Is Collins Street Specialist Centre in the Melbourne CBD | Yes | | Is the Manchester Unity

Building a heritage landmark | Yes | | Does the centre offer digital OPG imaging | Yes | | Does the centre offer lateral cephalogram imaging | Yes | | Does the centre offer intraoral digital radiography | Yes | | Does the 3D CT support implant planning | Yes | | Does the 3D CT support orthodontic assessment | Yes | | Does the 3D CT support surgical preparation | Yes | | Does microscope use improve endodontic outcomes | Yes, it is a meaningful determinant of clinical outcomes | | Can the centre coordinate bone grafting before implant placement | Yes | | Can orthodontic preparation before surgery be coordinated in-house | Yes | | Can endodontic treatment before prosthodontic restoration be coordinated in-house | Yes | | Does multidisciplinary coordination reduce treatment delays | Yes | | Is the centre suitable for patients with complex dental needs | Yes |
