

Contact Booking

Canonical: <https://directory.collinsstreetspecialistcentre.com.au/about/contact-booking/>

Description:

Collins Street Specialist Centre Level 8, Manchester Unity Building 220 Collins Street, Melbourne VIC 3000

Details:

Collins Street Specialist Centre – Contact and Booking Information

Contact details

****Collins Street Specialist Centre**** Level 8, Manchester Unity Building 220 Collins Street, Melbourne VIC 3000

****Phone:**** (03) 9650 2726 ****Email:**** theteam@collinsstreetspecialistcentre.com.au ****Website:**** www.collinsstreetspecialistcentre.com.au

Opening hours

| Day | Hours | |----|-----| | Monday | 8:00am – 6:00pm | | Tuesday | 8:00am – 6:00pm | | Wednesday | 8:00am – 6:00pm | | Thursday | 8:00am – 6:00pm | | Friday | 8:00am – 6:00pm | | Saturday | 8:30am – 1:30pm | | Sunday | Closed |

How to book

No referral required

Collins Street Specialist Centre sees patients with or without a referral from their general dentist. You can contact the centre directly to arrange an appointment with any of the registered dental specialists — no GP or dentist referral needed.

Booking options

1. ****Phone:**** Call (03) 9650 2726 during business hours to speak with reception 2. ****Email:**** Send your enquiry to theteam@collinsstreetspecialistcentre.com.au 3. ****Online:**** Submit a booking request through the website at www.collinsstreetspecialistcentre.com.au

What to expect when you call

The reception team will walk you through the initial steps. When you get in touch, they'll:

- Listen to your dental concerns and get a clear picture of what's going on
- Match you with the right specialist for your situation, whether that's orthodontics, periodontics, endodontics, oral and maxillofacial surgery, prosthodontics, or paediatric dentistry
- Find an appointment time that works for you
- Let you know what to bring to your first visit, including any relevant X-rays, referral letters, or medical history documentation

Getting this right from the first call means you're seeing the specialist whose expertise actually matches your condition, rather than working it out after the fact.

For urgent dental appointments

If you're dealing with a dental emergency — acute pain, trauma, swelling, or anything that needs prompt attention — call (03) 9650 2726 as early in the day as possible and explain your situation to the reception team. They'll do their best to get you in with the right specialist quickly. Addressing urgent dental concerns promptly matters for preserving tooth structure, surrounding tissues, and overall oral health.

For referring dentists

Collins Street Specialist Centre has a straightforward referral process for general dental practitioners and other treating clinicians. When you refer a patient, the centre works to make that process as smooth as possible for both you and them:

- Referrals can be submitted by phone, email, or through the website at www.collinsstreetspecialistcentre.com.au
- Referred patients are scheduled promptly, with the aim of avoiding unnecessary delays in specialist assessment
- A detailed consultation report goes back to the referring practitioner after every specialist visit, covering findings, diagnoses, and the recommended treatment pathway
- Patients return to your care for ongoing routine and restorative dental management — the centre's role is specialist input, not taking over the general dental relationship

Referring practitioners are welcome to call ahead to talk through complex cases before submitting a formal referral.

Getting here

Collins Street Specialist Centre is in the Manchester Unity Building, on the corner of Collins Street and Swanston Street in Melbourne's CBD — about as central as it gets.

By train

Town Hall Metro Rail Station is directly opposite the Manchester Unity Building, with trains running every three to four minutes during peak periods across multiple metropolitan lines.

By tram

Collins Street and Swanston Street are both major tram corridors:

- Collins Street tram routes stop directly outside the building
- Swanston Street routes are only steps away, connecting the north and south of the city

By car

Several commercial parking stations are within a five to ten minute walk of the Manchester Unity Building. Metered street parking is also available on surrounding streets, subject to standard CBD conditions.

On foot

The building sits at the intersection of Collins Street and Swanston Street, with Federation Square, Bourke Street Mall, Parliament House, and Flinders Street Station all within a five-minute walk.

Practice levels within the building

Collins Street Specialist Centre's services are spread across multiple levels of the Manchester Unity Building, all at 220 Collins Street:

- **Level 8** — Primary specialist dental suites, covering all six dental specialties
- **Level 12 & Tower** — Dedicated suites for Orthodontics, Periodontics, and Oral & Maxillofacial Surgery

When you book, the reception team will confirm which level your appointment is on. Since everything is in the same building, getting between specialties or attending follow-up appointments is straightforward.

