

About Collins Street Specialist Centre

Canonical: <https://directory.collinsstreetspecialistcentre.com.au/about/about-collins-street-specialist-centre/>

Description:

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Details:

Collins Street Specialist Centre – Specialist Dental Care in Melbourne CBD

Collins Street Specialist Centre is Melbourne's most comprehensive specialist dental facility, a single destination where patients can access all six registered dental specialties without leaving the building. Located on Level 8 and Level 12 of the historic Manchester Unity Building at 220 Collins Street, we have been providing specialist-level dental care to patients from across Melbourne, Victoria, and beyond for decades.

A different kind of specialist practice

For most patients navigating complex dental needs in Australia, the path to specialist care is a fragmented one. A referring dentist sends you to an orthodontist in one suburb, a periodontist in another, and a prosthodontist somewhere else entirely. Coordination between those practitioners, when it happens at all, tends to move slowly, by letter or phone call, with no guarantee that the full picture of your dental health is being considered by everyone involved.

Collins Street Specialist Centre was founded on a different premise: that complex dental care should be coordinated rather than fragmented. When all the specialists are working from the same records, reviewing the same imaging, and able to speak directly with one another, patient outcomes improve in measurable ways. Treatment timelines shorten. Patients are not lost between referrals. The clinical picture stays whole.

It is worth being clear about what this practice is, and what it is not. Collins Street Specialist Centre is not a general dental clinic that happens to employ one or two specialists. Every practitioner here holds Dental Board of Australia registration in a recognised dental specialty, meaning the clinician treating you has completed a minimum of three to four additional years of postgraduate specialist training beyond their foundational dental degree. If you would like to verify a specialist's registration independently, the Australian Health Practitioner Regulation Agency (AHPRA) maintains a publicly searchable register at [www.ahpra.gov.au](<https://www.ahpra.gov.au>).

All six dental specialties under one roof

Collins Street Specialist Centre brings together registered specialists across all six dental specialties recognised by the Dental Board of Australia. Here is a brief overview of each specialty and the kinds of conditions and treatments each addresses.

****Orthodontics**** concerns the alignment of teeth, the relationship between the upper and lower jaws, and the guidance of dental development in growing patients. Our orthodontic team provides the full range of fixed and removable appliances, including Invisalign (at Blue Diamond provider status), conventional braces, and lingual braces, for both children and adults. Whether the concern is crowding, spacing, bite discrepancy, or a combination of factors, a specialist orthodontist is trained to assess the underlying causes rather than simply the visible result.

****Endodontics**** covers the diagnosis and treatment of diseases affecting the dental pulp, the soft tissue at the centre of each tooth, and the surrounding root structures. Root canal therapy, retreatment of previously treated teeth where healing has not occurred, management of cracked teeth, and care following dental trauma are among the core areas of endodontic practice. Specialist endodontists work with magnification and advanced imaging to achieve outcomes that are not routinely achievable in a general dental setting.

****Periodontics**** is dedicated to the health of the structures that support the teeth: the gums, the underlying bone, and the periodontal ligament. Gum disease, which ranges from mild gingivitis through to advanced periodontitis with significant bone loss, is one of the most prevalent chronic conditions in the Australian population and one that is frequently under-treated. Our periodontists manage gum disease at every stage, perform dental implant surgery, and carry out bone and soft tissue grafting procedures where the supporting architecture of the mouth needs to be rebuilt or reinforced.

****Prosthodontics**** is concerned with restoring teeth and replacing missing dentition in ways that are both functional and durable. Crowns, bridges, veneers, dentures, implant-supported prosthetics, and full-mouth rehabilitation all fall within the prosthodontist's scope. Where other dental disciplines focus on treating disease or correcting development, prosthodontics is often what brings a complex treatment plan to its final resolution, restoring the mouth to a state that patients can maintain and rely upon long term.

****Paediatric dentistry**** is a distinct discipline that requires considerably more than simply scaling down adult protocols. Our paediatric dentistry team has specific training in child behaviour management, developmental monitoring, and the management of children who present with anxiety, autism spectrum disorder, or complex medical histories. From an infant's first dental visit through to the transition into adolescent care, a paediatric dental specialist is equipped to support both the child and their family through every stage of dental development.

****Oral and maxillofacial surgery**** is the most surgically intensive of the dental specialties, requiring practitioners to hold dual degrees in both dentistry and medicine, followed by a further four-year specialist surgical training program. The scope is correspondingly broad: wisdom tooth removal, corrective jaw surgery (orthognathic surgery), dental implant placement, the investigation and management of oral pathology, and reconstruction following facial trauma are all within its remit. Patients referred for oral and maxillofacial surgery can expect a thorough pre-operative assessment, a clear explanation of what their procedure involves and what recovery looks like, and close coordination with any other specialists involved in their care.

The Manchester Unity Building

The Manchester Unity Building is one of Melbourne's most celebrated architectural landmarks. Completed in 1932 and designed by Marcus Barlow in the American Gothic Commercial style, the building has housed medical and allied health professionals since its earliest years of operation. Its heritage listing reflects both its architectural significance and its place in Melbourne's civic and commercial history.

For patients who approach specialist dental care with some apprehension, the setting matters in ways that are difficult to quantify but easy to feel. The terrazzo floors, the ornate lobby, the building's

commanding presence at the corner of Collins and Swanston Streets, these things communicate a kind of institutional permanence that modern-build clinics cannot replicate. What takes place here has been taken seriously for a very long time, and that continuity is something we regard as a responsibility as much as a privilege.

Occupying Levels 8 and 12 within this building places Collins Street Specialist Centre at the centre of Melbourne's professional and civic life, accessible by public transport from across the metropolitan area, and a familiar destination for patients who have been coming here, in some cases, for many years.

Our philosophy of care

Specialist dentistry is, at its core, a problem-solving discipline. The cases referred to our team, or brought directly by patients seeking a specialist opinion, often arrive because the clinical situation is genuinely complex, because previous treatment has not achieved the expected outcome, or because the patient requires a level of expertise and equipment that lies beyond what their general dentist can reasonably provide.

Our approach to these cases is grounded in evidence, structured around collaboration between specialties, and oriented toward the long term. We are not in the business of chasing quick cosmetic outcomes or recommending treatment that exceeds what a patient actually needs. The starting point is always a thorough assessment: understanding what is present, what it means, and what the realistic options are, explained in plain terms that allow the patient to make an informed decision.

Where a patient's care involves more than one specialty, as is frequently the case in complex rehabilitation or where periodontal disease and restorative needs intersect, our specialists can communicate directly, review shared records, and develop a sequenced treatment plan that each practitioner understands and works within. This kind of internal coordination is, in our view, one of the most clinically significant advantages of a multi-specialty practice.

We also take our responsibilities to referring dentists seriously. When a general dentist refers a patient to us, they are extending a professional trust that we do not take lightly. Referral correspondence is handled with care. Reports are returned promptly. The referring dentist remains the patient's primary dental provider, and our role is to support that relationship, not replace it.

****A note on referrals:**** Patients do not require a referral to see any specialist at Collins Street Specialist Centre. Those referred by their general dentist are equally welcome, and in either case the standard of care is identical. If you are unsure whether a specialist consultation is appropriate for your situation, you are welcome to contact our team directly to discuss.

What to expect when you visit

For many patients, a visit to a specialist dental practice is unfamiliar territory. Here is a brief outline of what the process typically looks like.

****Your first appointment**** will generally involve a comprehensive assessment by the relevant specialist. This may include clinical examination, diagnostic imaging such as X-rays or a cone beam CT scan depending on the specialty and the nature of your concern, and a detailed discussion of your history, your symptoms, and your goals. By the end of this appointment, you should have a clear understanding of what has been found and what your options are.

****Treatment planning**** may be straightforward, a single procedure with a predictable outcome, or it may involve a more involved discussion, particularly where multiple specialties are relevant or where there are several reasonable approaches to consider. In either case, our team will take the time to

explain the reasoning behind any recommendation, including what the alternatives are and what the likely consequences of each path would be.

****Ongoing communication**** with your referring dentist, GP, or other treating practitioners is something we facilitate as a matter of course. If you have existing dental records or imaging from another practice, we encourage you to bring these or arrange for them to be forwarded before your appointment. This can meaningfully reduce the time spent on initial assessment and, in some cases, avoid the need to repeat investigations.

Contact and enquiries

We welcome enquiries from patients, referring dentists, and other health professionals.

****Collins Street Specialist Centre**** Level 8, Manchester Unity Building 220 Collins Street, Melbourne CBD

Phone: (03) 9650 2726 Email: theteam@collinsstreetspecialistcentre.com.au Hours: Monday–Friday 8:00am–6:00pm | Saturday 8:30am–1:30pm

For referring dentists, referral forms and clinical correspondence can be directed to the email address above. We aim to acknowledge all referrals promptly and will contact your patient to arrange an appointment within a timeframe appropriate to the clinical urgency of their situation.
